

Service



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Service solutions at Atlas Copco

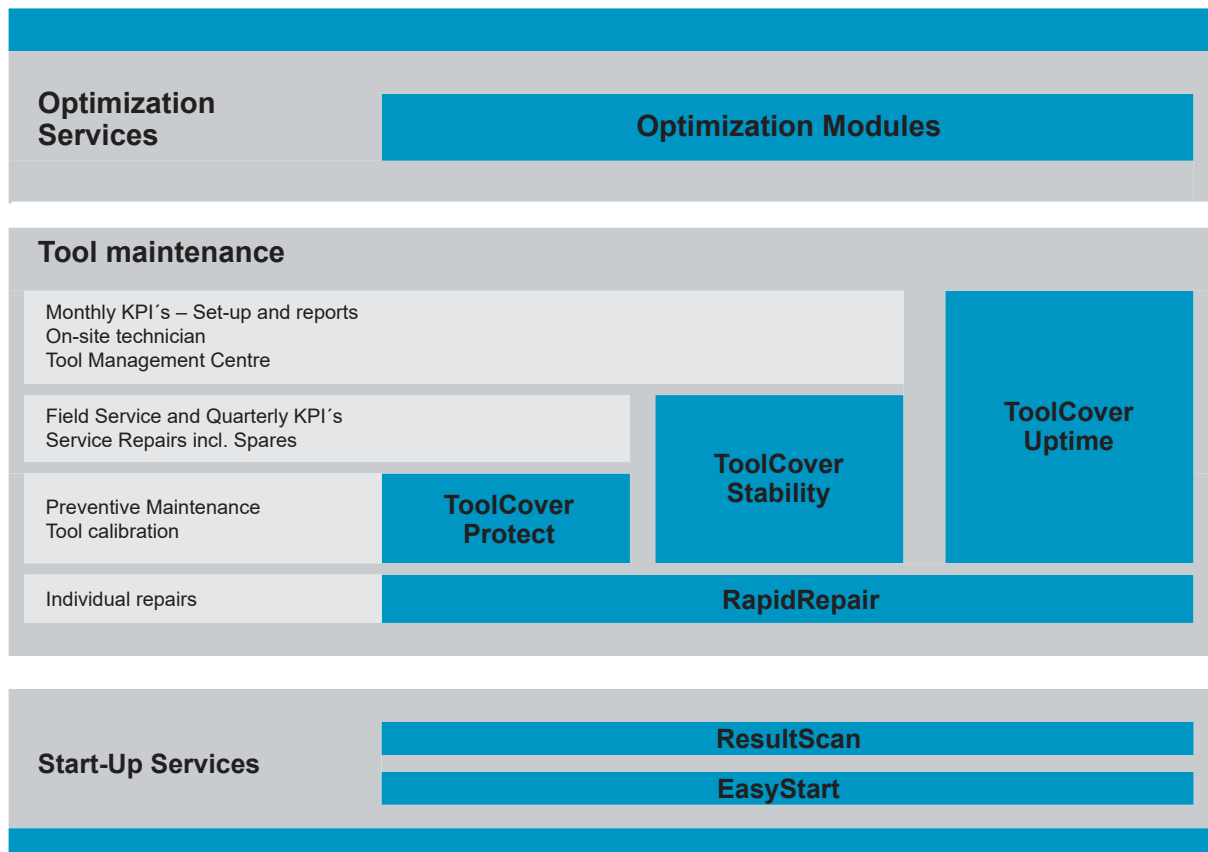
Every production line and industrial site is unique and has its own challenges.

With that in mind, our service solutions are designed to help you get the most out of your industrial equipment. We combine analyses of production data with know-how and expertise in order to enhance your productivity and quality; while keeping you cost efficiency maintenance under control.

Our service offering consists of various services and options to further customise your maintenance agreement and fit your needs:



OUR SERVICE OFFERING



Start-up

Starting a new operation requires meticulous planning, investment and training. Getting started quickly and smoothly ensures you're delivering value from the first day. Our start-up service solutions ensure that customers equipment is 'right first time', whilst also ensuring it delivers the optimum quality level and cost efficiency.



Maintenance

Atlas Copco can manage your entire maintenance cycle, whilst supporting our customers with preventive maintenance programs. Our maintenance solutions help customers optimize performance, decrease production downtime, whilst ensuring the right quality of your products. All within a controlled maintenance cost.



Optimization

In your production, there are many factors which might affect the right performance of your equipment. Not only is the tooling important, but also the operator, materials, joint conditions and software. Through our optimization services, we offer the possibility to improve assembly processes whilst optimizing performance.



START-UP

EasyStart

EasyStart offers a trouble-free and efficient start of operations for your tightening system. Through a globally standardized and certified process for every step, from programming to training, you will get it right the first time, saving time and money.



ResultScan

ResultScan reduces your risk of sending defective products to your customers. Thereby decreasing costs of warranty, rework and recall.



It identifies your application's optimal monitoring limits. Installing these limits enables you to identify cross threading, material problems and operational errors, before the customer does. It reduces your risk of sending defective products to customers. Thereby decreasing costs of warranty, rework and recall.



MAINTENANCE

RapidRepair

RapidRepair, ensures damaged tools are quickly repaired and back in production with minimal administration, cost and inconvenience.

With a predefined, easy and practical process, we take full care of the whole repair cycle – with a leading turnaround time from door to door, because easy is both faster and less expensive.



ToolCover

ToolCover maintenance solutions help optimize performance and gain efficiencies in production, whilst minimizing tool costs and production risks.

With a modular set of products, ToolCover is designed to meet specific needs and tool usage.



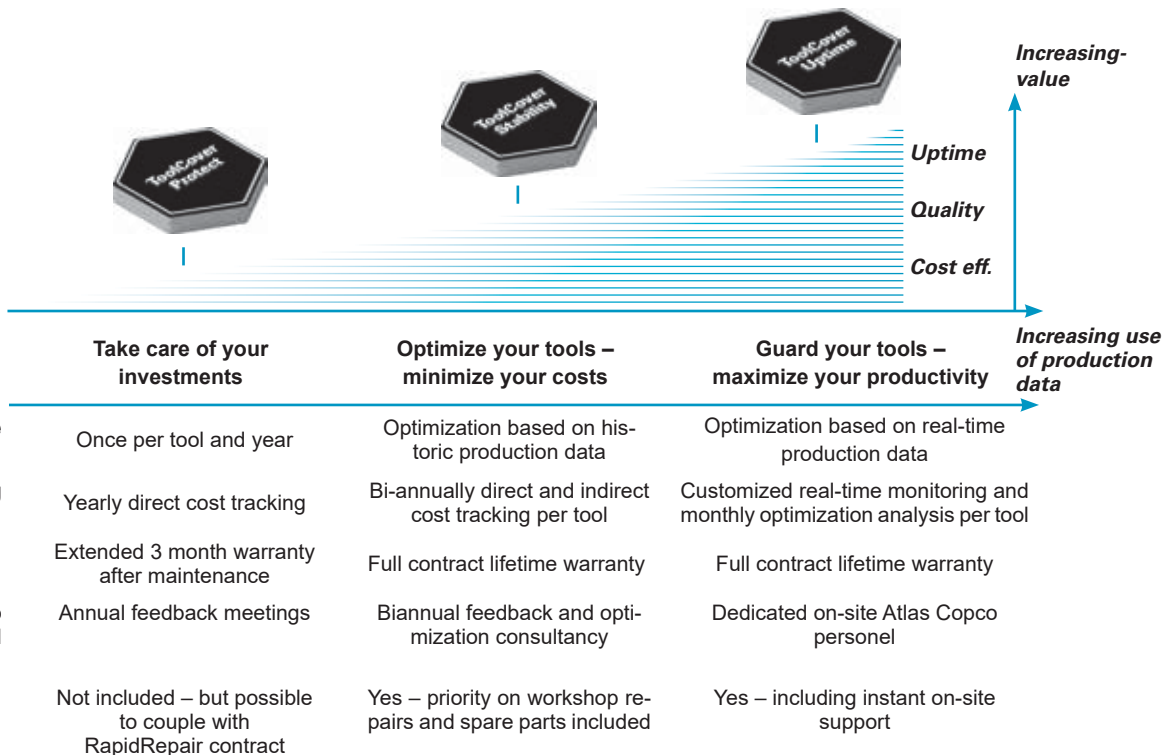
ToolCover solutions are always:

- Reducing Maintenance & Repair time
- Built on global best practice processes and service certificates
- Offered with a fixed Preventive Maintenance cost
- Coupled with discounts on spare parts



BASED ON YOUR NEEDS, YOU CAN CHOOSE BETWEEN PROTECT, STABILITY, UPTIME.

Please see below our value proposition



OPTIMIZATION

Production optimization



Zero fault production at the lowest total cost. Atlas Copco Service can help improve productivity within an existing assembly, or in a new production project.

We ensure that the focus remains on quality and efficiency from concept and R&D, through to full production:

- Joint analysis and optimization.
- Process optimization
- Program optimization

Calibration



With our network of calibration laboratories we offer a complete package of calibration services to help control quality for all assembly tools and measurement equipment in production.

The most efficient way to control quality:

- Traceability and document management.
- Calibration/verification of transducerized tools and controllers.
- Torque adjustment and capability test.
- Verification test for a specific application.
- Accredited and factory calibration of measurement equipment.
- Testing and calibration of click and torque wrenches.

Training



Training provide your personnel with the capability to determine whether production issues and interruptions are the result of problems with the tooling or with the parts used in assembly.

Help raise productivity. Having well-trained operators, line engineers and quality people in your operations, means higher productivity and quality.

We have developed an extensive range of training courses that are provided locally through the Atlas Copco global network.



ResultScan



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TECHCOVER SOFTWARE SOLUTIONS

TechCover Software Solutions

TechCover support solutions help protect production investment while optimizing production performance, quality and availability, whilst minimizing production risks.

With a modular set of products, TechCover is designed to meet your specific support requirements.

TechCover solutions are always:

- Reducing Resolution Times.
- Built on global best practice processes and support expertise.
- Offered with at fixed cost.
- Coupled with free access on software updates.



BASED ON YOUR SOFTWARE NEEDS, YOU CAN CHOOSE BETWEEN PROTECT, STABILITY, UPTIME LEVEL.

See below our value proposition for each level.

