



## CUSTOMER FLOW MANAGEMENT

Avoid unpleasant and annoying shopping experiences. As consumer, we are all familiar with queue-jumping. The experience of standing in the queue waiting for being served at the bakery, in the pharmacy, buying a ticket for the train or in similar situations, and then suddenly being queue-jumped by someone coming into the shop and the box office etc. later than you.

As shop-owner, METO can help you to avoid that unpleasant situation for your consumers. METO offers professional queue numbering systems under the brand TURN-O-MATIC. When

installing a queue numbering system, you will make sure that consumers are served in a fair order. The consumers simply drag a queue ticket wait until the number is called out and then being served.

**Easy, simple and fair**





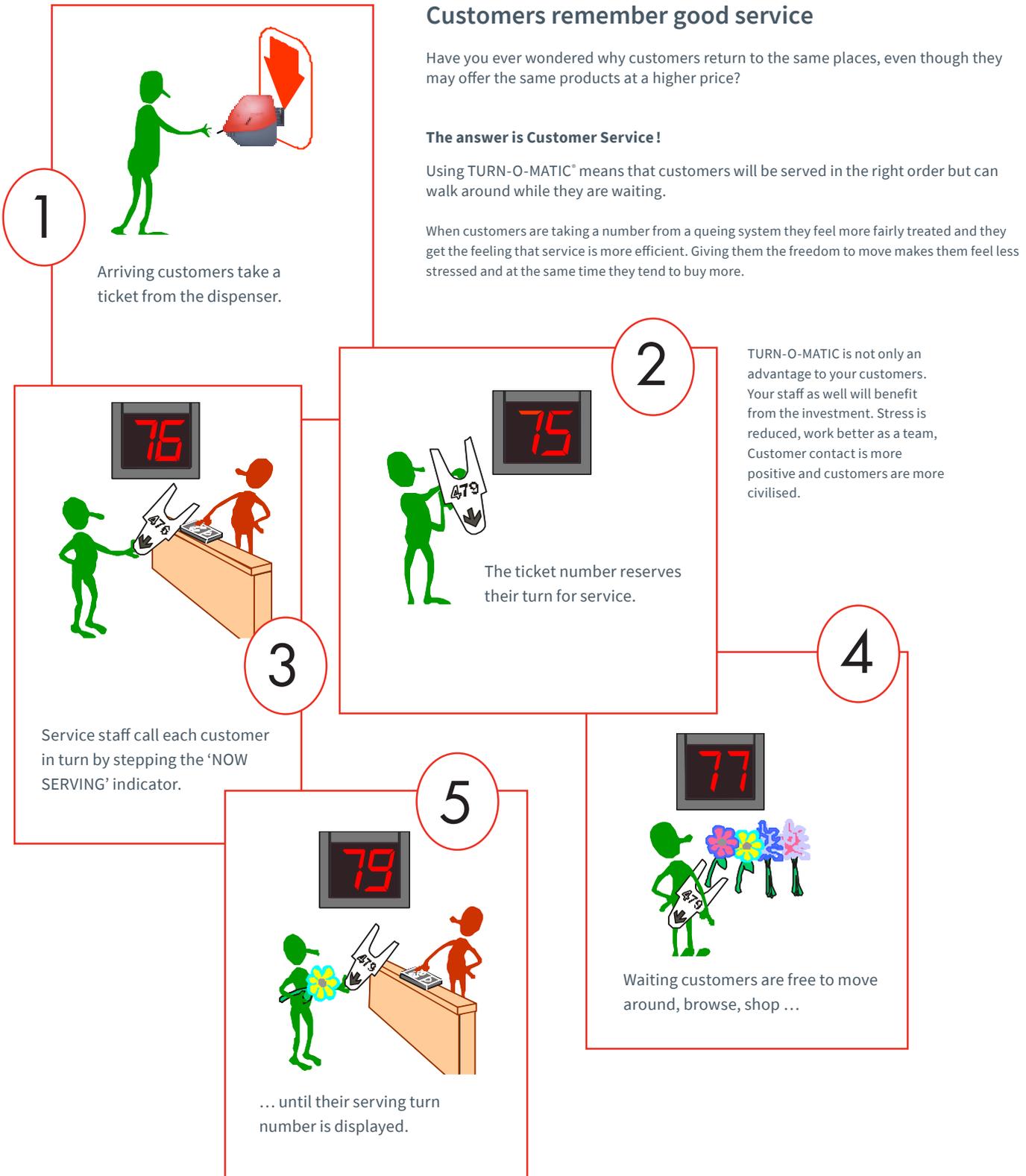
# TURN-O-MATIC NUMBERING SYSTEMS

## CUSTOMER FLOW MANAGEMENT

- Turn-O-Matic Classic System ..... 11-15

Reduce the length of queues and ensure fair service: With Turn-O-Matic customer flow management from METO your customers are served in turn. Studies show that customers who take a number from the system feel that they are being treated more fairly and rate the standard of service higher. The fact that they do not have to spend their time waiting at the counter leaves them feeling less stressed. Up to 88% of customers use the waiting time to shop for other items until their number appears on the display.

# TURN-O-MATIC CLASSIC - HOW DOES THE SYSTEM WORK?



# TURN-O-MATIC CLASSIC STARTKIT AND ACCESSORIES



## START pack S32 RF

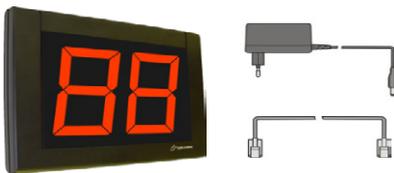
Indicator with wireless receiver, 2-digit red LED display with housing colour black or red. Dispenser with top cover colour in red, blue or grey. Tickets, 6 rolls x 4000 tickets per roll with paper colour (T). Plug-in power supply of type (A). 2 x wireless push button (+ and -). Mounting equipment for dispenser and footstand. Power supply cable length = 5 m (16 ½ ft).

■ Art. no.: 3832 CDTA

**Unit quantity: 1**

\*Article number options:

C) Display housing	3 = red 8 = black
D) Dispenser top cover	3 = red, 5 = blue, 9 = grey
T) Ticket color	1 = green, 3 = pink, 5 = blue, 6 = yellow, 7 = white
A) Power supply adaptor	0 = Europe



## PLUS pack INR902 X1

Indicator, 2-digit red LED display with housing colour black  
Plug-in power supply of type (A).  
Plug-in data cable, 25 m (82 ft).  
Plug-in power extension cable.  
Power supply cable length = 5 m (16 ½ ft).

■ Art. no.: 38528200 (black)

**Unit quantity: 1**



## Wireless Push Button RFv2

Wireless Push Button on key chain. Adhesive backed Velcro strip set for optionally fixing Push Button. Max. 15 Wireless Push Buttons per start kit. Wireless Push Button codes must be copied into the RF receiver on the MASTER Indicator.

■ Art. no.: 38090250

**Unit quantity: 1**



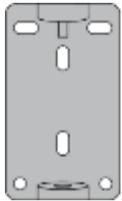
## Wireless push button set RFv2

Indicator RF mounting bracket (deeper bracket for additional space behind indicator for wireless receiver). Plug-in wireless receiver for indicator. Wireless RFv2 push button with velcro strip. Provides wireless push button upgrade for Indicator.

■ Art. no.: 3809 0241

**Unit quantity: 1**

# TURN-O-MATIC CLASSIC ACCESSORIES



## Bracket, dispenser D900

Bracket for the dispenser with holes to screw on the telescope collar.

■ Art. no.: 38009080

**Unit quantity: 1**



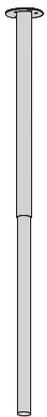
## Foot, Floor Stand and Sign Pack

Foot with floor pads, 485 mm diameter, steel with silver grey metallic enamel finish. Sign Holder for A4 size sign, steel with silver grey metallic enamel finish. Sign for Dispenser Includes hardware and tools for assembling Floor Stand

Outer telescope tube, 35 mm diameter x 1140 mm long, steel with silver grey enamel finish. Inner telescope tube, 30 mm diameter x 1150 long, steel with silver grey enamel finish. Telescope collar, 49 mm diameter x 125 mm, anodised aluminium

■ Art. no.: 39588502

**Unit quantity: 1**

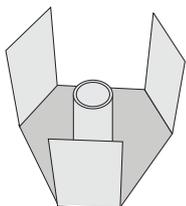


## Ceiling Bracket CB902

Steel with silver grey enamel finish Includes tools and hardware for mounting 2 indicators (2 or 3 digit) Includes expander plugs and bolts for ceiling mounting (Mounted length 640 – 1000 mm, adjustable in 105 mm increments)

■ Art. no.: 39490300

**Unit quantity: 1**



## Mounting set, 3x Indicators

Steel with silver grey enamel finish. Includes tools and hardware for mounting 3 Indicators (2 or 3 digit). For mounting 3 indicators on Ceiling Bracket CB902 or at the top of the Floor Stand FS902

■ Art. no.: 39491200

**Unit quantity: 1**

# TURN-O-MATIC CLASSIC ACCESSORIES AND TICKETS



## Dispenser D80

Dispenser for T80 tickets  
Housing in red with black panels

■ Art. no.: 39501400

**Unit quantity: 1**

## Tickets for D80

Black print on ticket  
3-digit black sequential numbering 000-999  
First digit in outline print

■ Art. no.: 39648130 Red

■ Art. no.: 39648160 Yellow

**Unit quantity: 1**

Carton of 6 rolls, 3000 tickets per roll



## Dispenser D900

Dispenser for T90 tickets  
Size (w x h x d), 88 x 250 x 280 mm  
Material – ABS, POM  
Bottom housing in dark grey with top cover red  
Includes mounting screws and plugs

■ Art. no.: 39509030

**Unit quantity: 1**

Products for system extension available on request.

## Tickets T90 3D 24K / METO Standard

Black print on ticket 3-digit black sequential numbering 000-999 four times,  
first digit in outline print. D900A3 sensor marking on back

■ Art. no.: 39649170 white

■ Art. no.: 39649160 yellow

■ Art. no.: 39649150 blue

■ Art. no.: 39649130 pink

■ Art. no.: 39649110 green

Ticket size: 31 wide x 67 mm long

**Unit quantity: 1 (carton of 6 rolls, 4000 tickets per roll)**

