

HOTLINE SUPPORT

Instant phone support managed by skilled technicians with long experience.



HOTLINE SUPPORT

To keep your production running, we can provide troubleshooting, programming and proposals for alternative solutions.

This support is provided from our production facilities in Sweden, Germany and India. In other countries, this support is provided through our wide distributor network where all distributors offer local service support.

RAPID ON-SITE SERVICE

Our ultimate goal is to ensure you will not need to request an on-site visit from Wemo. But if you do, then we can make a quick effort.

RAPID ON-SITE SERVICE



Short response time and high spare parts availability.

Our service organisation has a long experience serving clients and a passion for determining the best solution for you.

PREVENTIVE MAINTENANCE

Implement a basis for operational reliability by scheduling regular maintenance.



PREVENTIVE MAINTENANCE

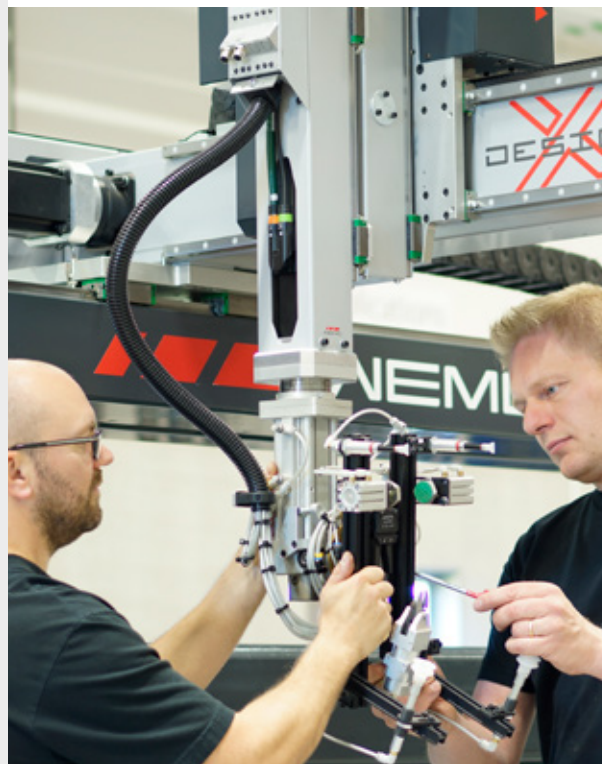
Manage your production based on your needs; not on the availability of the installed equipment.

We offer preventive maintenance agreements with varying scopes, enabling you to establish a budget for maintenance costs.

INSTALLATION

All installations are performed by highly qualified technicians to offer solutions of the highest quality.

INSTALLATION



Installations are prepared well ahead of time and adapted to customer needs.

We offer a range of choices, from complete installation including start-up of operation to only commissioning once the robot has been assembled.

RETROFITTING

We can also assist with upgrades and modernisation of your existing facilities without a need for investment in new equipment.



Please contact us to learn more about which applications and features are available for your robot.



MOVES & RECONSTRUCTIONS

Moving production facilities is always time consuming and a challenging undertaking.

To optimise your move and keep lost production to a minimum, we can assist you with the complete process or parts of the same.

RECONSTRUCTIONS

SPARE PARTS

Wemo offers only genuine parts of the highest quality. Spare parts availability is very high as we always keep a large stock of spare parts.



SPARE PARTS

We also undertake repair work and replacement of older components whenever possible. Please contact one of our specialists who will be happy to assist with suggestions.



- "EACH AND EVERY PACKAGE IS IMPORTANT"

WEMO PRODUCTS

WEMO ROBOT SYSTEM

One of the widest range of robots designed for the plastics industry with capacities between 25 and 3,500 tonnes.



WGS - WEMO GRIP SYSTEM

WGS makes it easy to design end of arm tooling with standard components. With this system, you get a firm grip on your automation.



WCS - WEMO CONVEYOR SYSTEM

Our belt conveyors and tray handling systems are based on long experience of product handling in robot cells. Easy installation both in existing and new robot cells.



WSS - WEMO SAFETY SYSTEM

Our safety guarding was designed to comprise all types of guards around robot installations. Choose from a wide range of gates, switches and other options for complete machine protection.



SWEDEN GERMANY INDIA
WWW.WEMOGROUP.COM

WEMO AFTERSALES & SERVICE

Thanks to many years of experience in robotics, we are well-equipped to offer services of the highest quality.

This is just one of numerous benefits!

- ▶ 30 years of automation experience
- ▶ We always deliver Wemo genuine parts, designed to perfectly fit our products and our applications
- ▶ We always check all safety features in close cooperation with the customer
- ▶ We maximise the uptime and service life of your equipment
- ▶ We offer maintenance and repairs tailored to customer needs
- ▶ Highly qualified engineers man our Hotline to provide technical support and advice either by phone or via e-mail



- "OUR EXPERIENCE
IS YOUR GUARANTEE
FOR SAFETY"

TRAINING

The importance of knowledge is most evident when it is missing. We make sure knowledge is never missing on your site.

We offer training tailored to your needs. This will enable you to optimise the use of your Wemo equipment.

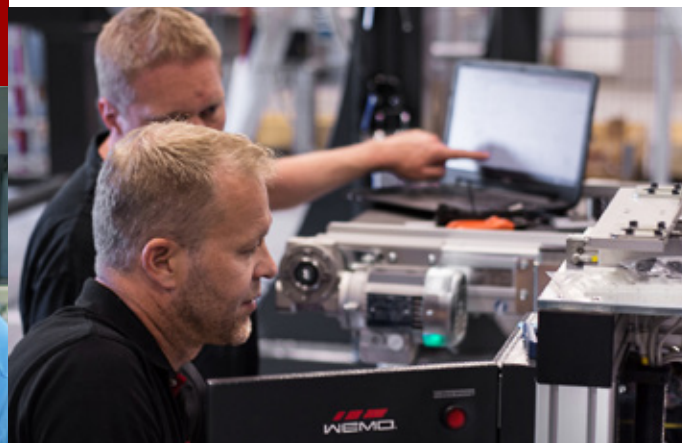


- ▶ OPERATOR TRAINING
- ▶ BASIC PROGRAMMING
- ▶ ADVANCED PROGRAMMING
- ▶ SERVICE TRAINING
- ▶ CUSTOMISED TRAINING

OPTIMISATION

Most processes can always be improved and optimised.

We apply our long experience to optimise your production to increase profit from your existing production capacity.



One way is to analyse how the existing facilities are utilised and apply updates and retrofitting.

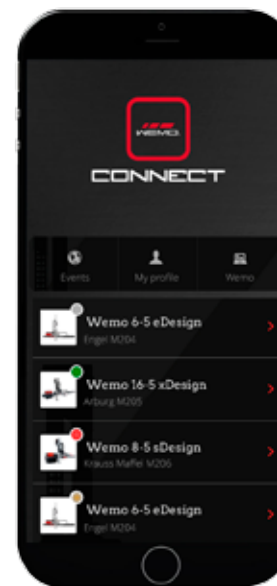


We can also review your existing programs and present proposals for implementations.

WEMO CONNECT

USE YOUR SMARTPHONE TO STAY IN CHARGE

Wemo Connect is an Industry 4.0 solution that enables you to monitor production from anywhere in the world.



Run the Connect app on your smartphone or tablet to access the current production status on specific machines 24/7.

BENEFITS:

- ▶ Online production status of all machines
- ▶ Reduces downtime by text push messages
- ▶ Ability to monitor production in clean rooms without the need for a local presence
- ▶ The system can be used regardless of the machine brand

WRS - WEMO REMOTE SERVICE

A HIGHER LEVEL OF CONNECTIVITY

WRS is a hardware and software connectivity package that offers total remote support.

The system uses two-way communication to "talk" to your equipment.



BENEFITS:

- ▶ Global Connectivity
- ▶ Remote support, including programming
- ▶ Increases instant availability and productivity without the need for a local presence
- ▶ Ensures program management through automatic backups and program storage routines

THIS IS WHERE WE ARE



- ▶ SWEDEN
Wemo's headquarters are located in Värnamo, Sweden. This is where we have our main manufacturing resources to manufacture and assemble robot lines for automated production systems in a cost-effective manner and with the highest quality.



- ▶ GERMANY
Wemo Automation GmbH is located in Reinheim, Germany. This site develops robot applications. This location also houses our technical centre for the European market, including support and service of automation systems.



- ▶ INDIA
This site holds our own internal design department as well as resources for preparing and assembling robots for the local market. Service and support is provided by qualified engineers in 14 different offices across India.



- ▶ GLOBAL MARKET
Our service network comprises a local service in some 40 countries around the world.



WEMO AFTERSALES & SERVICE
OPTIMISE YOUR PRODUCTION



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